

DAI Dunfermline Advice Hub

Stakeholders Event: Leadership & Collective Responsibility

Monday 22nd Jan 2018, 10:00am-1pm



EUROPE & SCOTLAND
European Social Fund
Investing in a Smart, Sustainable and Inclusive Future

Introduction

Derek Bottom

Chair

Dunfermline Local Area Planning Partnership

Ice Breaker

Spinning a Yarn

Juliet Matipano
Katie Thomson

A New Era for Homelessness Service

Mhairi Mullen

Housing Manager
Dunfermline Area

Introduction

- Financial challenges
- Committee Report
- Public Social Partnership approach
- Homeless prevention
- Review of temporary accommodation

Public Social Partnership (PSP)



ENeR
GI



HOMELESS PREVENTION

Triage interviews



3644

Housing options interviews



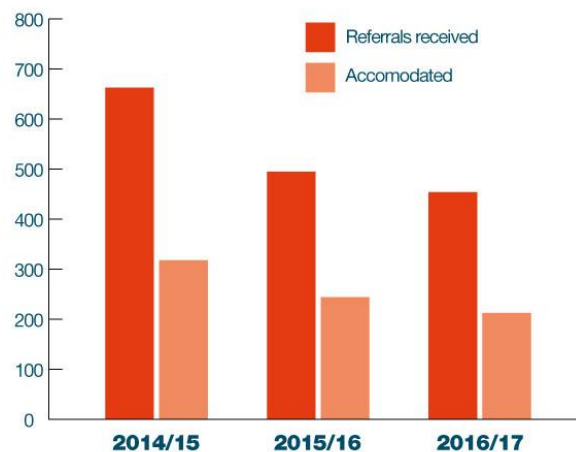
1943

Crisis interviews

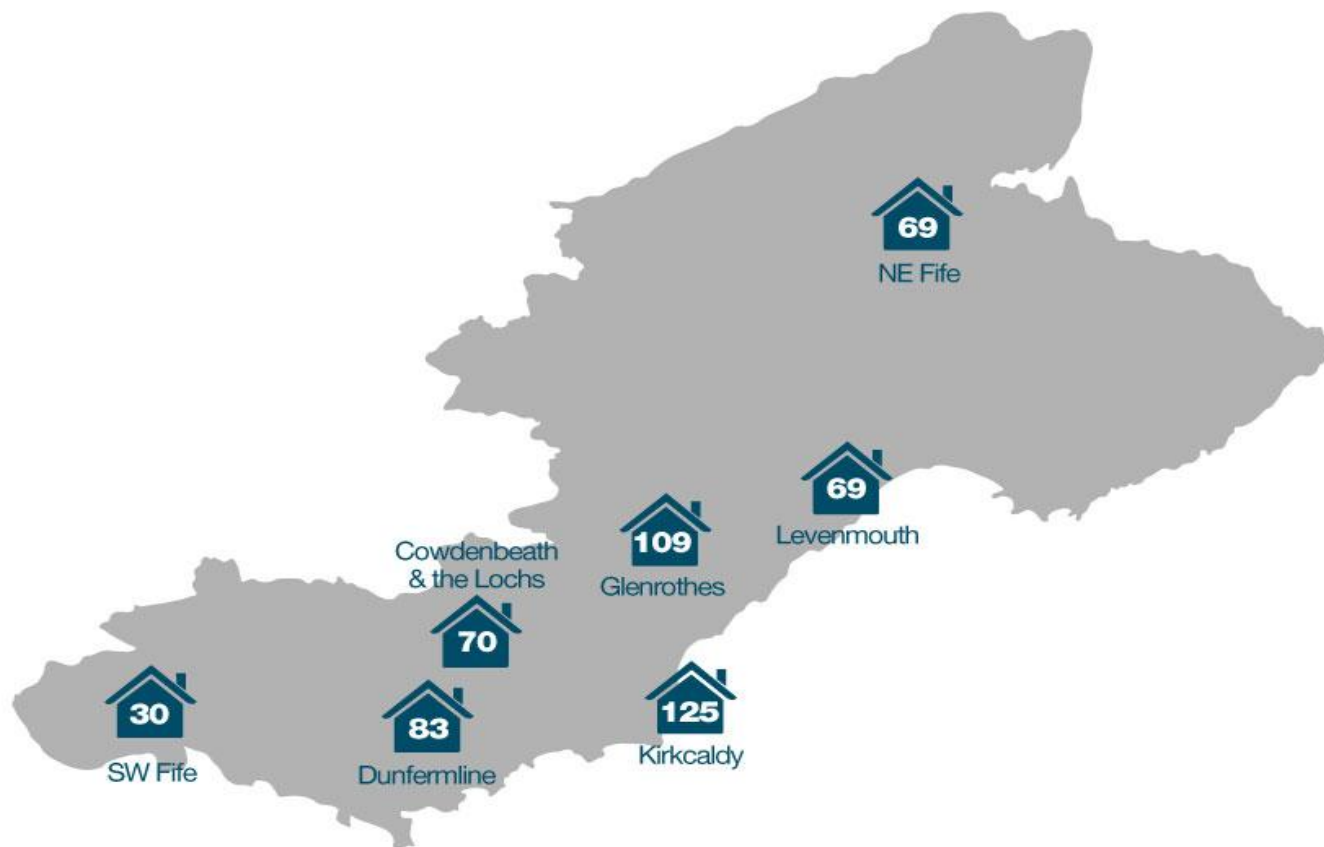


1163

FIFE KEYFUND STATISTICS

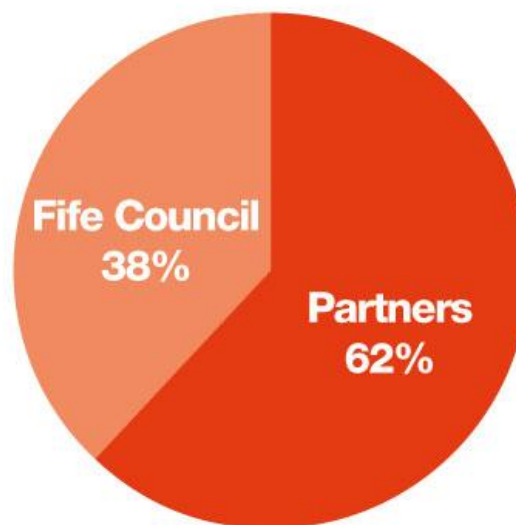


DISTRIBUTION OF TEMPORARY ACCOMMODATION STOCK



Hostel accommodation across Fife

HOSTEL ACCOMMODATION ACROSS FIFE



Short-term visiting support (2years)

REFERRALS RECEIVED

(1 April 2016 - 31 March 2017)



Future challenges

- Welfare reform
- Budget pressures
- Increasing demand for homelessness services
- Homelessness high on national agenda

Any questions ?



The Hub In a Year

The Future of the Hub

Katie Thomson
Advice & Information Coordinator

Juliet Matipano
Partnership Development Coordinator

Credit Union

MP's Office

Legal Advice

Debt &
Budgeting

Universal
Credit

Employability

Benefits

Substance
Misuse

Clothing Bank

Housing

Mental Health
Info

Basic IT Skills



Immediate
Access

Partners
Working
Together

Skilled
Volunteers

Dunfermline
Advice Hub
Assets

Citizen
Feedback

Expert
Signposting

Scottish
Welfare Fund

DWP/JCP

Mental Health
Support

Conduit

Food Aid

CARF Local
Office

Frontline Fife

CAP Debt
Advice

Furniture Plus
Goodwill Fund

Dunfermline
Local Office

Community
Learning &
Development

Cosy
Kingdom

Further Examples of Our Work

- Signposting Sessions
- Local Area Contact Book
- Starter Packs
- F3

The Future of the Hub: Key Themes

- **Co-location:** sustainability of service provision
- **Collaboration:** meeting service user needs
- **Cooperation:** partnership support

The Future of the Hub: Next Steps

- Improving Partnership Working
- Develop Referral methods
- Capacity Building

Comfort Break

Group Discussion

Collective Responsibility of the Solution

The Next Steps:

- Pledge
- Stakeholder Event: Operational Staff
 - Monday 19th February, 10-2pm
- Stakeholder Event:
 - March TBC

Thank You for attending!

This project is supported by:



European Union



gov.scot

EUROPE & SCOTLAND

European Social Fund

Investing in a Smart, Sustainable and Inclusive Future